

## Income protection provider paid 99% of new claims in 2023

Dentists' Provident, a leading income protection provider for the dental industry, paid out £5.2 million to members in 2023.

Their claims report for 2023 shows that 99% of new claims received a payment, compared to 99.1% in 2022. The largest amount paid to an individual claimant was £87,800 and whilst the majority of the claims paid were to those aged 46–55 years old, the youngest claimant was a 26-year-old dentist.

Simon Elliott, Chief Risk Officer of Dentists' Provident, said: 'In 2023 our claims decreased, mainly due to fewer COVID related claims. In another year of change and challenge for the dental professions, we are pleased to have remained a source of stability and assurance to our members. Our high claim payment rate and low levels of complaints are a testament to the benefits of an integrated approach to underwriting and claims. By following a thorough underwriting process, we seek to minimise issues for our members when they really need us.'

The report shows that musculoskeletal disorders (23%), accidents (15%) and psychiatric disorders (13%) continued to remain as some of the most significant reasons for claims.

To find out more or read the full '2023 Claim statistics' report visit: [www.dentistsprovident.co.uk](http://www.dentistsprovident.co.uk).



### 2023 claims statistics Plan for the future. Live for today.



## Leading orthodontists join forces to launch intelligence platform

On 12 March 2024, Aligner Intelligence were delighted to launch their new online platform to meet the needs of the rapidly growing aligner market. Aligner Intelligence supports clinicians at every stage of their patients' aligner journey from treatment planning to peer-to-peer mentoring.

This unique online platform, which allows members to pick their own level of support, includes:

- Treatment planning – submit your case for expert advice and support
- Case assessment – test your aligner case with the orthodontic experts.
- Mentoring – the opportunity to have a 1–1 meeting about your case with an expert
- Resources – regularly updated educational resources.

Up until 31 May, Aligner Intelligence are offering a free trial to any clinician interested in experiencing the platform.

The unprecedented growth of the aligner market brings an increased demand for specialists and dentists to deliver high quality clear aligner treatment. Trends are showing huge growth in the aligner market with estimates it will increase by around 30% over the remainder of the decade. Demand is set to rise particularly amongst teens and young adults. This new platform meets this growing demand and supports any clinician at whatever level they might need. Early feedback on the pilot of the platform is overwhelmingly positive from both GDPs and orthodontists.

Aligner Intelligence brings together a team of hugely experienced experts and leaders in the field of orthodontics including John Costello, Rod Ferguson, Richard George, Keith Harvey and Richard Jones.

To sign up for the free trial by 31 May 2024 visit <https://www.alignerintelligence.com/>.

## Discounted fee campaign for young dentists relaunched

A campaign alerting young dentists to the importance of starting their dental career on a good financial footing is being repeated in 2024. Launched in the autumn of 2023, the award resulted in four young associate dentists joining Ross Brooke Dental (RBD) at a discounted fee and a £1,000 donation being made by RBD to the BDA Benevolent Fund.

This year, the first five qualifying dentists to be signed up to RBD for their first-year accounts and tax return will pay only half the £700 standard fee plus VAT. For each of the five, RBD will make a £50 donation to the BDA Benevolent Fund as well as a £100 donation for each additional associate sign-up before 30 September 2024. RBD have chosen to work with the charity for a second year because of its inspiring role in supporting dental students, dentists, and their families through hard times.

The dentists who joined RBD because of last year's campaign are experiencing the supportive style of consultancy that RBD like to offer, including detailed briefings and a tutorial in an online accounts system. This enables them to track their income and outgoings.

James Wootton, one of the fortunate four (pictured), said: 'I am the sort of

person who doesn't like leaving things outstanding. It's still over a year before I will have to pay any tax but getting this sorted early was definitely better. Some people seem to think that delaying appointing an accountant will save them money, but the reverse is true.'

Applicants should apply by emailing: [dental@ross-brooke.co.uk](mailto:dental@ross-brooke.co.uk).

Ross Brooke Dental: <https://www.ross-brooke-dental.co.uk>.

